Anthony M. Wagner

UX Design Technologist

CONTACT

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SKILLS

Building with AI
Claude Code, Python, Django, React, Alpine.js, Tailwind, PostgreSQL, GitHub, Render

Systems and automation
Zoho CRM, Zoho Desk, Zoho Billing, Zoho Forms, Zoho Flow, Deluge, QuickBooks, Notion (certified)

Web and marketing
WordPress, Divi, site structure, SEO, MailerLite

Product
Launch process design, Scrum, training people who aren't technical

Mobile
iOS and Android releases, Firebase, app store compliance

EDUCATION

BA, Liberal Studies
University of Michigan–Dearborn, 2014
GPA 3.7, with Distinction

SUMMARY

I design and build tools and systems people like using. I lead Product & Service at jācapps, where I build the systems behind hundreds of client apps. I've been fixing tech and explaining it to people since I was 18, and now I also build my own tools with AI.

EXPERIENCE

jācapps — 2019 – Present

WallabyOS mobile app platform. Three roles, from building client apps to leading product.

Director of Product & Service — 2024 – Present

- Moving the company from one-off custom apps to one product every client shares.
- Built one-click client app updates in Zoho, turning weeks of back and forth into a five-minute step.
- Set up Zoho One so support requests, renewals, and billing run on their own.

Production & Support Manager — 2024

- Brought in Zoho Desk, a help desk for client requests, and built our whole client Service system on it.
- Brought on more people to help with Service, and trained them.
- Designed a structured launch system for hundreds of iOS and Android apps.

Client Service Specialist — 2019 – 2024

- Launched 100+ apps end to end, and designed the company's app build process.
- Supported 450+ apps, and built audit and update systems that kept them current and compliant.

Independent Consultant, UX & Systems — 2008 – Present

Jebbee · Camp Talahi · The Houseplant Guru · Christa Graham Weddings & Events

- **Jebbee:** Designed a Zoho One CRM from scratch for 122+ accounts, then ran import and training.
- **Camp Talahi:** Rebuilt the website from the ground up, helping registration sell out and leading to more camps next year. I also handle their tech support and planning.
- **The Houseplant Guru:** Her go-to tech person for years. I rebuilt her website, set up her email marketing, and helped plan her online classes and run their registration.
- **In-home tech support:** Computer help, in person and remote, for individuals and small businesses, many of them not technical.

ACT English & Reading Tutor — 2026 – Present

Mally A.C.T.

- Tutor students in ACT English and Reading.
- Built a system that uses AI to look closely at each student's practice tests, so I can shape every lesson around what they need most.

EXPERIENCE, CONTINUED

Detroit Community Schools — 2014 – 2019

Three roles, from the classroom to running district IT.

IT Manager — 2017 – 2019

- Ran district IT for 100+ staff and 650 students.
- Designed and rolled out processes for improving the district's technology.

Executive Assistant to the Superintendent — 2015 – 2017

Middle School English & Math Teacher — 2014 – 2015

SELECTED PROJECTS

Fantasy Reality — fantasyrealitygame.com

- A fantasy league for reality TV, played along with shows like Drag Race and The Traitors.
- I designed it, built it, and run it for a league of about 13 players who play every week.

ShopKeep — Personal app

- A grocery list that follows your route through the store.
- Syncs with Google Keep both ways, then sorts the list into the order you'll walk past things in the store you're in.